



Stakeholder Bulletin

29 January 2021

Novel Coronavirus (COVID-19): Derby and Derbyshire stakeholder bulletin #42



Dear partners

The health and social care system in Derbyshire continues to be under tremendous pressure and is currently the busiest it has ever been. Much of the intensity stems from the level of demand for Covid beds and our intensive care units are under unrelenting pressure which is stretching resources to the absolute limit.

Our system continues to respond with urgency to ensure that we take every possible step to address the pressure and it is incredibly important that our system leaders provide support and make difficult decisions if required. Last weekend our System Operational Group (SORG) requested that we stand up the System Escalation Call (SEC) process over the weekend and SEC met on both Saturday and Sunday. This also enabled us to review any urgent response required regarding pressures and also the worsening weather as heavy snow fell across the south of the county.

The vaccination programme is placing additional pressure on primary care as we need to divert resources to this vitally important area but it is coinciding with our staffing being increasingly impacted by Covid. We are currently looking carefully at some of the very routine work we deliver to assess whether we are able to postpone certain aspects of it for a short time. In recent days and at pressure points, we have diverted practice incoming calls to the NHS 111 service which has released time to deliver the critical vaccinations at the volume we need to achieve and we are grateful to DHU Health Care for their continued support and flexibility.

We have the same issues in secondary care and we are continuing to review whether we need to ask people with less urgent conditions to bear with us as we work through the peak of the third wave of the pandemic and how we communicate these messages clearly and unequivocally. Patient safety will remain our overriding priority as always but we must manage our stretched resources as effectively as we can.

Whilst enacting such decisions provides an immediate solution, we must also look at the reasons behind the extremely concerning infection rates in Derbyshire. To reduce the system pressure we must also reduce the infection rate which means that we need everyone to comply with government guidance around staying safe and also get vaccinated if they are eligible. We are asking everyone to support this message

and to share it as far and as wide as possible. There is a new national campaign with some very powerful messages which you can find in the national update section of this report.

On a positive note, I am pleased to report that the latest vaccination statistics which provide data at system level indicate that Derbyshire is performing well on the programme and you can see the figures in the statistics section of this report. Our performance has been achieved through the sheer hard work and determination of colleagues across the system from the start of our journey on this programme back in December. Secondary care colleagues started the Derbyshire programme with the Hospital Hubs in early December and since then we have seen the rollout of fifteen vaccination sites through Primary Care Network led programme through December and January. This week has seen us launch our Vaccination Centre at Derby Arena and three community pharmacy led sites across the county which further boost our capacity.

Colleagues across our health and social care system are doing a tremendous job, working long shifts over seven days and going the extra mile to ensure that we maximise every opportunity to vaccinate our priority groups. In recent days we have seen additional challenges from the weather and I would like to acknowledge the commitment of our teams to ensure that the programme has continued uninterrupted. The fantastic community spirit in Derbyshire which has seen local farmers bring their tractors to clear snow from car parks, volunteer drivers help patients to get home and local businesses supplying food and drink to help keep everyone going. What a fantastic team Derbyshire effort and thank you to all who continue to support our efforts.

With best wishes and please do stay safe.

Chris

Chris Clayton
Accountable Officer & Chief Executive
NHS Derby and Derbyshire CCG

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Items included in this update

- National update
- Update for Derby and Derbyshire
- Scam alert
- Health services
- Support, advice, guidance and wellbeing
- Protect the capacity of all our health and care services
- What you can do to help
- Download previous editions of this bulletin
- Contact

National updates

Useful links

[Regulatory approval of COVID-19 Vaccine Moderna](#) Information for healthcare professionals and the public about the COVID-19 Vaccine Moderna

[UK to support rest of the world to find COVID-19 virus variants](#) The UK will offer its world-leading genomics expertise to identify new variants of the virus that causes COVID-19 to countries who do not have the resources to do so.

[Community Champions to give COVID-19 vaccine advice and boost take up](#) Over £23 million funding allocated to 60 councils and voluntary groups across England to expand work to support those most at risk from COVID-19 and boost vaccine take up.

[Government Chief Scientific Adviser, Sir Patrick Vallance on the new variant of COVID-19 in the UK](#)
Government Chief Science Adviser, Sir Patrick Vallance comments on the new variant of COVID-19.

[New hard-hitting national TV ad urges the nation to stay at home](#) Government launches new national campaign featuring hospital staff and COVID-19 patients to remind the public of the extreme pressures still facing the NHS.

[Armed Forces now working in hospitals, vaccine centres, and testing across all four nations](#) Armed Forces now working in hospitals, vaccine centres, and testing across all four nations of the UK to support the coronavirus response.

Back to basics

[All you need to know about Covid-19](#)
[Am I allowed to give my friends a hug?](#)
[Who can get a coronavirus test?](#)
[Covid symptoms: Is it a cold, flu or coronavirus?](#)
[Where do I have to wear a mask?](#)

Statistics

UK Summary | Data from <https://coronavirus.data.gov.uk>

The [national release of vaccination statistics by the NHS on Thursday](#), indicates that Derbyshire continues to vaccinate people at a good pace.

Update for Derby and Derbyshire

Current situation

Latest Developments

Three pharmacy-led vaccination sites began work on Thursday, thanks to weeks of hard work by the teams responsible.

Ikhlas Community Centre, in the heart of the Derby suburb of Normanton, hosted regional and national media as it began its work. Among the first people to receive their vaccination was the father of Pear Tree Pharmacy's Lead Pharmacist, Aftab Rehman. He had been offered a vaccination at Derby Arena but asked to wait to receive it from his son.

Jubilee Hall in Hatton also began operating today, and Superintendent Pharmacist at Good life pharmacy Lindsey Fairbrother reported great success and feedback from the people they vaccinated.

The third site to go live was at Horsley Woodhouse Church Hall, where pharmacist and Amber Pharmacy owner Baldev Raj Bange reported a good day and more positive feedback from everyone involved.

The Derbyshire Telegraph covered the launch of the three sites:

- <https://www.derbytelegraph.co.uk/news/local-news/three-more-covid-vaccination-centres-4936717.amp>

Important points to remember

- Follow the [national guidance](#) on restrictions
- [Download](#) the NHS COVID-19 app
- Isolate if ill
- Follow infection prevention and control measures: hands – face – space
- Choose the right service for any health concerns they may have – Think NHS 111 First

As colleagues across the NHS deliver the largest vaccination programme in our history, the public have an important part to play to help them do this:

- Please wait your turn. When it is your time to be vaccinated the NHS will contact you therefore there is no need to call or visit your GP practice – or any other healthcare service - to find out when you will be vaccinated.
- When we do contact you, please attend your booked appointments.

Frequently Asked Questions

When will I get my vaccine?

“When will I get my vaccine?” is possibly one of the most frequently asked questions the NHS is being asked at the moment in relation to the COVID-19 vaccine programme. Joined Up Care Derbyshire has produced a document of the same name summarising who, when and where patients can expect to receive their vaccine. The document is available [here](#).

The document explains which priority groups the NHS is currently vaccinating and where. It also explains which Primary Care Networks (clusters of GP practices) are currently vaccinating, and from where.

Do I to have a test for COVID-19 before you have a vaccine?

- No. You are not required to have a test prior to your vaccination,
- However, if you have any symptoms of COVID-19 infection you must follow government guidelines and not attend the appointment.
- You should follow advice you have been given to re-book your appointment.

Once vaccinated, can I stop wearing a mask/social distancing?

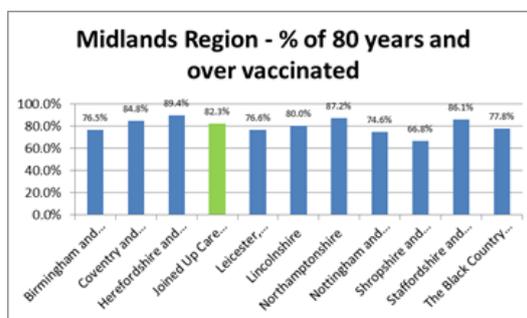
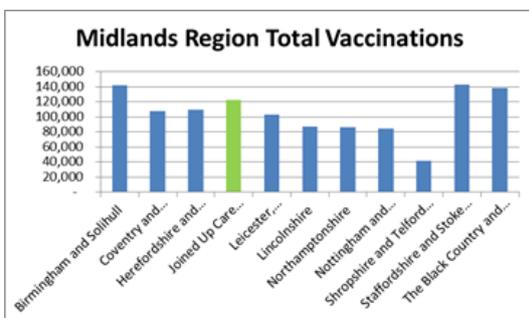
- No. While the vaccination prevents the development of the infection in around 90- 95% of people, there is still a chance of contracting the virus or transmitting it to other people.
- It is therefore very important to continue wearing a mask, social distancing and practicing good hand hygiene.
- This is especially important frontline healthcare workers who receive the vaccine. Continue to follow the guidelines and rules on hygiene and use of PPE.

Second COVID-19 vaccination dose

Another frequently asked question is concerned with why the guidance on administering the second dose of the COVID-19 vaccine has changed. Second vaccination doses are not currently being prioritised to ensure the available vaccine can be distributed widely across the UK. However, everyone will still receive their second dose within 12 weeks of their first.

For the latest information on the community vaccination programme in Derby and Derbyshire see the bulletin we produce and publish [here](#).

The [national release of vaccination statistics by the NHS on Thursday](#), indicates that Derbyshire continues to vaccinate people at a good pace.



Scam alert

In recent days we have seen scams taking place around the country which have left people frightened and out of pocket. To help this we are asking people to share the information below with those who are most likely to fall victim and particularly the most vulnerable in our communities, so please share this information with your networks and anywhere else you can.

Coronavirus vaccine scams

OFFICIAL

Coronavirus vaccinations
are free of charge. The NHS
will never:

- ✘ ask for your bank account or card details
- ✘ ask for your PIN or banking passwords
- ✘ arrive unannounced at your home to administer the vaccine
- ✘ ask for documentation to prove your identity, such as a passport or utility bills

Health services

There are five [Urgent Treatment Centres](#) across Derby and Derbyshire. Urgent Treatment Centres (UTCs) are GP-led, open at least 12 hours a day, every day, offer appointments that can be booked through [111](#) or through a GP referral, and are equipped to diagnose and deal with many of the most common ailments people attend A&E for.

Your GP practice continues to be open for all health matters

[This animation](#) explains how people can access their GP practice, including how to get in contact, the different ways care may be delivered, and how face-to-face appointments have changed.

Access to primary care services (GP, Pharmacy, Dentist and Opticians)

[This document](#), produced by NHS England and NHS Improvement, provides helpful information about how primary care services are currently operating.

Help us help you

For more information about the work the NHS in Derbyshire has done to ensure that essential services are safe and available to you when you need them please [click here](#).

Services

Joined Up Care Derbyshire has an area of their [website](#) dedicated to bringing you all the latest health service information. For residents without internet access a phone service is available via Healthwatch Derbyshire. Call 01773 880 786, - Mon to Fri, 10am-3.30pm.

If you would like to access the individual websites of our hospital and community NHS partners, these are listed below:

[University Hospitals of Derby and Burton NHS Foundation Trust](#)

[Chesterfield Royal Hospital NHS Foundation Trust](#)

[Derbyshire Community Health Services NHS Foundation Trust](#)

[Derbyshire Healthcare NHS Foundation Trust](#)

[East Midlands Ambulance Service NHS Trust](#)

[DHU Health Care](#) (provider of the NHS 111 telephone helpline for the East Midlands as well as the out of hours GP services in Derbyshire and Leicestershire)

Support, guidance, advice and wellbeing

Lockdown learning

[What are the BBC's lockdown lessons?](#)

[Home-schooling: BBC guide to help your child's online learning](#)

[BBC Bitesize to be free for BT and EE customers](#)

[How parents plan to tackle lockdown home-schooling](#)

[How to be the school of Mum and Dad \(again\)](#)

[The huge challenge of home-schooling](#)

Don't be scammed – beware of fake COVID-19 vaccine text messages

Fake text messages purporting to be from the NHS or other reputable organisations such as Neighbourhood Watch are currently in circulation informing people that they're eligible to apply for the COVID-19 vaccine.

Derbyshire Police have more information on how to protect yourself [here](#). You may also find [this leaflet](#) produced by the National Cyber Security Centre and the Government Counter Fraud Function useful.

Other useful links

[NHS talking therapies can help you if you're struggling to cope with feelings of anxiety or depression](#)

[Check if your employer can use the Coronavirus Job Retention Scheme](#)

[Bereavement support](#)

[Updated self-care guidance this winter and during the pandemic](#)

[Coronavirus vaccines explained in five South Asian languages](#) (for more information in English, check out [this explainer](#))

[Over 50s alcohol helpline](#)

[Feeding Derbyshire](#)

[The Bee Tree Community – ending social isolation](#)

[Derbyshire Community Response Unit](#)

[Derbyshire Voluntary Action](#)

[Derby Community Hub](#)

[Community Action Derby](#)

[Community Directory Derbyshire](#)

[COVID-19 Survivors Group UK](#)

Wellbeing, health advice and support for health, social care and community staff

Support in relation to the COVID-19 virus is available on the Joined Up Care Derbyshire website [here](#).

Protect the capacity of our health and care services

- Follow the [national guidance](#) on restrictions
- [Download](#) the NHS COVID-19 app
- Isolate if ill
- Wash hands regularly
- Wear a face covering when required
- Maintain a safe social distance as appropriate

What you can do to help

Help us to save lives by reinforcing key messages in this bulletin with your key contacts. This should include the updated Government message to stay alert to stay safe. Please use your social media accounts to share only official messages from Government and NHS websites and accounts as there is a lot of misinformation about coronavirus being shared online.

Download previous editions of this bulletin

You can download previous editions of this bulletin [here](#).

Contact

If you have any feedback, or questions, please email us at: dcccg.enquiries@nhs.net.

Disclaimer:

While every effort has been made to ensure the contents of this bulletin are accurate and up-to-date you will appreciate that the situation relating to the coronavirus pandemic can change rapidly and so NHS Derby and Derbyshire CCG do not accept any responsibility of any omission as it is not deliberate. Nevertheless, we will appreciate provision of accurate information to improve our work. Where links are provided to external content, NHS Derby and Derbyshire CCG holds no responsibility for such content or accuracy.

