

Derbyshire Dialogue

16 December 2020 11:00am – 12:00

Facilitators:

Christine Urquhart STP Lead for Cancer - JUCD and Head of Cancer Commissioning
Derby and Derbyshire CCG

Jo Rhodes Senior Commissioning Manager for Cancer, Derby and Derbyshire CCG

Katie Hyde Communications and Involvement Manager, Derby and Derbyshire CCG

Miriam Doherty Communications and Involvement Manager, Derby and Derbyshire CCG

Clinical speaker:

Dr Louise Merriman, GP and Cancer Clinical Lead for Derby and Derbyshire CCG

We also had **Dr Jenny Pickard** Cancer Clinical Lead GP for South Derbyshire on the call. Dr Pickard helped facilitate by answering questions in our chat box which can be seen below.

The following notes are a summary of the questions raised from members of the public during the session with some responses and useful links added by the facilitators. The full questions and answers given by Dr Merriman and the other facilitators can be listened to here: <https://youtu.be/gmNIPedAOqU>

Question: My question is not specific to COVID but do we know what the uptake is against "poo" tests that are sent to those over the age of 60?

Response Dr Jenny Pickard: The figures for 2019/20 were 66.4% for Derby and Derbyshire compared with 63.8% for England. I can send the link to the statistics that are freely available later if needed.

Link to Bowel screening uptake figures:

https://fingertips.phe.org.uk/profile/cancerservices/data#page/3/gid/1938133365/pat/166/par/E38000229/ati/7/are/C81026/iid/92600/age/280/sex/4/cid/4/tbm/1/page-options/ovw-do-0_car-do-0

Question: My concerns are with treatment pathways especially during Covid. From a personal perspective .two friends both diagnosed with cancers in summer they felt their treatment wasn't prompt enough sadly they both have recently passed on! They were both in 60 aged groups. Are we able to increase using the private sector for treatments to take pressure of the acute sector?

Question: How can we communication of how GP practices are COVID secure? Could videos be posted of a patient "walk through" the practice so a patient will know exactly what to expect?

Response: Please see here: <https://www.youtube.com/watch?v=uK-mxv8dFSI&feature=youtu.be>

Question: Do we know what % of patients acquired COVID whilst in hospital?

Comment: In April I saw my GP with a lump. Within 1 month had seen a consultant, had a scan and been declared clear - just brilliant

Question: Is the application of virtual consultations consistent across the primary sector?

Question: Could you provide an overview of the significant risks in the risk log and associated mitigation actions?

Response Dr Jenny Pickard: All surgeries operate slightly differently in delivering virtual consultations Pete, depending on the differing software available, the local patient population's staff resources etc. You will find variation but should find that most surgeries offer a mixture of online and/or telephone consultations. We all will offer face to face appointments when deemed necessary, taking into account the risks of Covid. Please do not hesitate to contact your surgery if you have any symptoms of concern.

Question: Learning & best practice: How are we ensuring everything is being captured from all settings? + How are we ensuring improvements are being implemented everywhere?

Question: Are there any issues for cancer services and cancer patients in terms of the rollout of vaccines?

Question: What funds are available from Cancer Research?

Response: Jo Rhodes

Cancer Information Centres

Derby – 01332 786008

Burton – 01283 593186

Chesterfield - 01246 516406

crhft.macmillaninfo@nhs.net

<https://www.facebook.com/macmillaninformationandsupportchesterfield/>

Response: Jo Rhodes

Population screening programmes: detailed information - GOV.UK
List of information about Population screening programmes
www.gov.uk

<https://www.gov.uk/topic/population-screening-programmes>

<https://www.cancerresearchuk.org/about-cancer/screening>

Question: Breast screening was suspended for the over seventies. This has now been restored. The problem was that many ladies did not know about the suspension. How do you let patients know?

Question: Any information on Dentists? Oral cancers are first pick up in screening but as yet not running check-ups only emergencies going forward please.

Response: There's some useful information here regarding accessing an NHS dentist, emergency care and also their response and advice for accessing dentistry during the pandemic.

<https://www.nhs.uk/nhs-services/dentists/how-to-find-an-nhs-dentist/>

Healthwatch Derbyshire has asked us to share the following engagement opportunity:

They would like to hear first-hand experiences of Derbyshire residents who have either been treated or diagnosed with cancer during Covid-19.

They would like to hear about people's experiences of cancer services at Chesterfield Royal Hospital NHS Foundation Trust and University Hospitals of Derby and Burton NHS Foundation Trust.

By sharing your story, it will help them learn what has worked well and identify what can be improved. They will be sharing their findings with both the CCG commissioners and service providers to help shape cancer services moving forward.

If you have a story to share, please contact Healthwatch Derbyshire:

Telephone: 01773 880786

Or Email: enquiries@healthwatchderbyshire.co.uk

By: Thursday 31 January 2020.

They will be carrying out interviews during January /February 2021

Thank you to everyone who attended and to our facilitators for answering the questions asked. To listen to the answers given by Dr Merriman and the other facilitators please see our recording of the session which can be found here: <https://youtu.be/gmNIPedAOqU>