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Joined Up Care
Derbyshire

Stakeholder Bulletin

15 May 2020

Novel Coronavirus (COVID-19): Derby and Derbyshire stakeholder bulletin #7



Dear partners

This is the seventh edition of our regular briefings to keep you updated on the NHS response to Coronavirus (COVID -19) in Derby and Derbyshire.

I was very saddened to hear the news of the death of another colleague from UHDB on Wednesday night. Norman Austria, a Healthcare Assistant, sadly passed away after many weeks battling COVID-19 at Royal Derby Hospital. Gavin Boyle, UHDB Chief Executive said that whilst colleagues did not get to work with Norman for very long, he epitomised the Trust values and consistently demonstrated care and compassion towards his patients. His colleagues knew him as a gentle soul and a dedicated professional. Our thoughts are with Norman's family at this sad time.

On Sunday, Prime Minister, Boris Johnson, addressed the nation for the second time during this pandemic to give an update on the latest lockdown measures. On Monday afternoon, he followed up Sunday's address with a statement to MPs after the government published its recovery strategy containing more detailed information about the lockdown exit plan. Colleagues are taking the opportunity to digest the guidance and understand what this means for the health and care system in Derbyshire, us organisationally, and at an individual level. Below we have included more information on this and include links to the recovery strategy along with a very helpful FAQ on what you can and can't do in accordance with the amended rules.

We have continued to work on the planning towards our restoration and recovery work. On Thursday 14 May the health and care system in Derbyshire have submitted a full outline of our plans to NHS England and NHS Improvement to step up non-covid, urgent services. The CCG is also looking at its own recovery planning steps, both in support of the system and as a single organisation with our own respective duties.

Data is telling us that many patients who require urgent, emergency and primary care are not coming forward as they normally would. Seeking medical help is one of the four reasons that people can safely leave home, in line with government guidance, and it is vitally important that if people have serious conditions or concerns they seek help. The NHS is 'here to help' and there is more information on this below.

If you have any questions following this bulletin or would like to ask about a topic please email us at: ddccg.enquiries@nhs.net.

With best wishes and stay safe.

Chris

Chris Clayton
Chief Executive Officer
NHS Derby and Derbyshire CCG

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National update

Updated national advice – stay alert to stay safe

Following the Prime Minister's address to the nation on Sunday, the national advice has now changed to: stay alert, control the virus, save lives. During this phase of the pandemic, the Government advises that

-
- Stay home as much as possible
- Work from home if you can
- Limit contact with others
- Keep your distance if you go out
- Wash your hands
- Self-isolate if you or anyone in your household has symptoms

More information is available [here](#) and you can download a very helpful FAQ on what you can and can't do in accordance with the amended rules [here](#).

Social distancing and face coverings

On Monday the Government also published updated guidance relating to [social distancing guidelines](#) and [guidance on making and wearing face coverings](#). This follows people in England now being advised to wear face coverings in some enclosed spaces such as public transport or shops.

Restoration and recovery

On Monday afternoon the Government released the full [60-page document](#) detailing the Government's coronavirus lockdown exit plan, following Prime Minister, Boris Johnson's address to the nation on Sunday evening. As described above we are currently going through the detail in the guidance to understand what this means for the health and care system in Derbyshire.

Testing

At the daily Downing Street briefing on Tuesday 12 May, NHS England and NHS Improvement's Professor Stephen Powis, described how testing capacity had increased over the last few weeks and that the number of daily confirmed cases is remaining static.

Care homes and community

Figures released by the Office for National Statistics show that the number of deaths linked to coronavirus in care homes in England and Wales has fallen. While these figures are encouraging work to support care homes and hospices continues to be an extremely high priority for us and the entire country. Our care homes cell (the group dedicated to this area of work) continues to work to ensure that care homes are receiving the required level of support to manage through the pandemic. More information on the support being provided to them is available in the below section.

Statistics

As of 9am BST on 15/05/2020, the Department of Health and Social Care confirmed that 1,663,492 people have been tested, of which 236,711 tested positive (including tests carried out by commercial partners which are not included in the national totals). 140,275 positive cases were identified as being in England.

Update for Derby and Derbyshire

Local response

The local NHS and its partners continue to respond to the coronavirus situation through the Local Resilience Forum (LRF) for Derbyshire.

The NHS is here to help

As part of the continuing public messaging there is a national move towards reminding people that the NHS is “Here To Help.” This is responding to the current situation where some patients are not seeking advice or treatment for conditions at both primary and secondary care levels. There is particular concern that people with cancer symptoms are not coming forward as they normally would and [England's top cancer doctor has urged people not to hesitate to get checked](#).

Seeking medical help is one of the four reasons that people can safely leave home, in line with government guidance, and it is vitally important that if people have serious conditions or concerns they seek help. The NHS ‘Here to help’ campaign has been created to help reassure people that it’s ok to use NHS services and that they won’t be a burden on the NHS. We included more information on this in issue 5 which is available to download [here](#).

Restoration and recovery

As described in the introduction to this bulletin we have continued to work on the planning towards our restoration and recovery work and the health and care system in Derbyshire have today (Thursday 14 May) submitted a full outline of our plans to step up non-covid, urgent services to NHS England and NHS Improvement.

Surveillance data

As the pandemic progresses, we are able to benefit from increasing levels of understanding from surveillance data and the analysis of what this data is able to tell us. The data continues to inform our recovery work and planning, including the tailored advice and intervention we might need to make for different communities, above and beyond national messages.

Care homes

The Department of Health and Social Care has written to systems following the Secretary of State for Health and Social Care’s commitment on 28 April to offer a coronavirus test to every staff member and resident in every care home in England, whether symptomatic or not.

Directors of Public Health have been asked to lead this work with Directors of Adult Social Services, local NHS providers, and PHE Regional Directors to ensure that testing of staff and residents in care settings is more joined up, and that available national capacity is targeted to areas and care homes with the greatest need. This is acknowledged as a significant change.

As described in issue four – [which is available to download here](#) - there is a range of support in place to support care homes via the dedicated Care Home Cell, which involves relevant system partners and is co-ordinating and overseeing the response across agencies.

Further work has been done to enhance support for care homes through primary and community care and a number of additional elements are being put in place to support care homes with new or returning residents from hospital, such as enhanced staffing support through use of NHS returners and third year students who have been fast tracked to registration, use of local volunteers to support self-isolation, enhanced infection control and PPE training and support to maintain those homes that are COVID-19 free.

Staff and patient testing

The testing of key workers across the NHS, care homes and hospices and wider public services across

Derbyshire continues to be one of our highest priorities and the two main testing sites at Royal Derby Hospital (Burnaston) and ProAct stadium (Chesterfield) continue to be very busy as the testing programme expands. Testing sites for the public which form part of the Government's National Testing Programme are also appearing in our area in the form of Military Testing Units (MTUs).

NHS worker returns to frontlines after being asked to help fight coronavirus

An NHS Derby and Derbyshire CCG employee returned to her former employer, Royal Derby Hospital, just a day after being asked to help fight COVID-19. The Communications, Equality and Involvement Officer was asked to re-join the integrated discharge team at University Hospitals of Derby and Burton.

The team monitor available nursing and residential care home capacity and supported bed capacity, match it to the appropriate patients, and make sure everything is in place to get them home as soon as they're well enough.

You can read the full story in the Derby Telegraph [here](#).

Statistics

As at 2pm on 15/05/2020 there were 545 confirmed cases in Derby and 1,514 confirmed cases in Derbyshire. A total of 557 deaths of Derby and Derbyshire patients have sadly been confirmed via the daily national announcements.

Breakdown of 1,514 Derbyshire confirmed cases are as follows: South Derbyshire: 216; NE Derbyshire: 292; High Peak: 184; Erewash: 162; Derbyshire Dales: 146; Chesterfield: 189; Bolsover: 141; Amber Valley: 184

Figures for 10 – 14 May are subject to change.

Local services update

Many of our local services have changed to enable us to respond to the pressures and challenges created by the coronavirus pandemic. To help you keep up-to-date with any changes, Joined Up Care Derbyshire now has an area of their [website](#) dedicated to bringing you all the latest health service information. The website is updated daily to provide information as quickly as possible.

If you would like to access the individual websites of our hospital and community NHS partners, these are listed below:

[University Hospitals of Derby and Burton NHS Foundation Trust](#)

[Chesterfield Royal Hospital NHS Foundation Trust](#)

[Derbyshire Community Health Services NHS Foundation Trust](#)

[Derbyshire Healthcare NHS Foundation Trust](#)

[East Midlands Ambulance Service NHS Trust](#)

[DHU Health Care](#) (provider of the NHS 111 telephone helpline for the East Midlands as well as the out of hours GP services in Derbyshire and Leicestershire)

NHS Volunteer Responder referrals

NHS healthcare professionals and social care staff can now refer people for help from NHS Volunteer Responders through an [easy-to-use weblink](#).

Health Services

Our hospitals

Sadly, as confirmed via daily national announcements, a total of 557 patients at Derbyshire's Hospitals who had tested positive for COVID-19 have died. It should be noted that this is not the same as saying that 557 patients died from COVID-19.

Non-emergency, planned 'elective' surgeries at hospitals have been postponed and to protect staff, patients and visitors strict visiting restrictions have been put in place. Specific visiting information is available on the hospital's websites.

General practice

If anyone needs to get in touch with their local GP practice, they are advised to visit their practice website in the first instance to understand how best to contact them and how they are operating at this time. If that is not possible, then calling the practice is the next best option.

Urgent Dental Care Services for the East Midlands

People in need of the most urgent dental care can now access one of the 30 new urgent dental centres which are open in the East Midlands. More information is available [here](#).

NHS 111 service

Patients who are concerned that they may have coronavirus or may have come into contact with someone who has should utilise the [NHS 111 online service](#) in the first instance as this helps to manage the unprecedented call volumes the NHS 111 service is currently experiencing.

Find your nearest NHS service

If you want to find your GP practice, or nearest NHS Service, use [this search facility](#).

Partner information

Derbyshire Spirit

[Derbyshire Spirit](#) shares good news, signposts people to help, advice and support and shines a light on how everyone is working together to look after our people and our place in these challenging times.

Support, guidance, advice and wellbeing

Translated messaging re: COVID-19 testing & treatment for overseas visitors

Messaging around NHS entitlements in relation to COVID-19 for overseas visitors, including anyone living in the UK without permission, has been translated into 40 languages. There is also translated advice and guidance on social distancing and shielding. You can find them online [here](#).

Cancer Research UK

More information about what you should do if are worried you may have cancer or about how the coronavirus outbreak will affect cancer treatment, care and support is available on the Cancer Research UK website [here](#). If you're worried you have cancer, you should still contact your GP and go for any tests you need.

Mental health awareness week

Hosted by the Mental Health Foundation, Mental Health Awareness Week takes place 18-24 May 2020. The theme is kindness and there is more information available on this [here](#).

Support from Joined Up Care Derbyshire

Wellbeing, health advice and support for health, social care and community staff in relation to the COVID-19 virus is available on the Joined Up Care Derbyshire website [here](#).

Advice for Ramadan

Advice produced by the [Muslim Council of Britain](#) for Ramadan is available here. Derbyshire GP and GP Task Force Fellow, Dr Shehla Imtiaz-Umer, has also created two 'top tips' for Ramadan videos:

- [Urdu](#)
- [English](#)

We salute you

International Nurses Day

On Tuesday the nation thanked and celebrated our brilliant nurses for their incredible dedication and all that they do. We were encouraged to shine a light as part of International Nurses Day as a visible symbol of welcome, hope and warmth.

The Royal College of Nursing also [released](#) a video to mark the day and the bicentenary of the birth of Florence Nightingale. The video is narrated by Game of Thrones star Emilia Clarke.

What you can do to help

Help us to save lives by reinforcing key messages in this bulletin with your key contacts. This should include the updated Government message to stay alert to stay safe. Please use your social media accounts to share only official messages from Government and NHS websites and accounts as there is a lot of misinformation about coronavirus being shared online.

Download previous editions of this bulletin

You can download previous editions of this bulletin [here](#).

Contact

If you have any feedback, or questions, please email us at: ddccg.enquiries@nhs.uk. We are sure you will understand that we are very busy, but we will endeavour to respond to all queries within 72 hours.

Disclaimer:

While every effort has been made to ensure the contents of this bulletin are accurate and up-to-date you will appreciate that the situation relating to the coronavirus pandemic can change rapidly and so NHS Derby and Derbyshire CCG do not accept any responsibility of any omission as it is not deliberate. Nevertheless, we will appreciate provision of accurate information to improve our work. Where links are provided to external content, NHS Derby and Derbyshire CCG holds no responsibility for such content or accuracy.